

# BRACKETRY SYSTEMS, INC.

## LIMITED WARRANTY AND WARRANTY DISCLAIMER

Bracketry Systems, Inc. offers a limited warranty, to the original purchaser, for a period of 12 months (1 year) or 12,000 miles from the date of installation. The warranty offered applies only to defects in materials or workmanship. The decision to replace or repair parts covered herein is the sole discretion of Bracketry Systems, Inc. **Bracketry Systems, Inc must authorize any repair or replacement of parts before work begins. Failure to obtain prior written approval will void any and all warranty claims.**

### 1. WARRANTY EXCLUSIONS

Excluded from warranty by Bracketry Systems, Inc. is repair or replacement of items such as, but not limited to, belts, bolts, pulleys, tensioners or any other associated parts. Any parts or product that becomes defective due to improper installation by the installer, lack of proper care, normal maintenance, abuse, misuse or negligence by installer or any other third party. Any parts that are subject to "wearing out" with normal operation of vehicle. Warranty is void if any product, in part or in whole, has been modified or altered in any way without prior written consent from Bracketry Systems. Any cost incurred by the purchaser while product is out of service, including labor, loss of time, loss of revenue, towing, damage to vehicle or rental vehicles, will not be covered. Any work, including repair, replacement or modification to the vehicle without the prior written consent of Bracketry Systems, Inc.

### 2. WARRANTY COVERAGE

Bracketry Systems, Inc. allows full warranty coverage on product that is found to be defective in materials or workmanship during the stated warranty period if warranty registration is on file at Bracketry Systems, Inc. This warranty covers replacement or repair of products sold by Bracketry Systems, Inc. which are found to be defective. Labor, at a rate of \$90.00 per hour, will be included for repair or replacement of parts pertaining specifically to the products of Bracketry Systems but not to subsequent damage or any other parts of the vehicle or contents. All repaired or replacement parts will be shipped via ground freight at BSI's expense. Additional freight charges for expedited shipments will be paid by the customer.

### 3. CONDITIONS

Bracketry Systems, Inc. reserves the right to upgrade, change or improve the design of its products without obligation to the purchaser to upgrade or change previously purchased products to match the new product specifications.

Bracketry Systems, Inc. will allow freight on products returned that are found to be defective. These products must be returned to Bracketry Systems within 45 days of removal. Freight will not be allowed on any products not found to have defects in materials or workmanship.

Bracketry Systems will not honor warranty if product is installed in a manner different than instructions that are supplied with kit.

Bracketry Systems assumes no responsibility for damage to product incurred during shipment.

Bracketry Systems reserves the right to reject any warranty claim in which prior authorization was not obtained by the original purchaser or repair facility.

### 4. WARRANTY CLAIMS

All warranty claims shall be directed to Bracketry Systems for approval prior to beginning of repair work, and must be within the stated warranty period. For warranty consideration of any parts or product covered herein, the product in question must be returned to Bracketry Systems for evaluation. Upon inspection of parts, if defect in materials or workmanship is found, Bracketry Systems will repair or replace the defective parts. Anyone requesting warranty claim consideration must obtain a Return Authorization Number before product can be returned to Bracketry Systems and must also provide proof of purchase within the stated warranty period. All receipts, invoices, freight charges, and labor bills must be submitted within 45 days for any consideration of payment. Bracketry Systems will pay labor claims at a rate of \$90.00 per hour. Labor time allowed for repair and/or replacement of parts will be the sole discretion of Bracketry Systems, and will be considered on a case by case basis. **BRACKETRY SYSTEMS WILL NOT PAY LABOR CLAIMS ON ANY WORK DONE WITHOUT PRIOR WRITTEN APPROVAL FROM BRACKETRY SYSTEMS. LABOR CLAIMS WILL NOT BE CONSIDERED IF THERE IS NO WARRANTY REGISTRATION ON FILE FOR THE VEHICLE ON WHICH THE WORK WAS DONE.**

### LIMITATION OF LIABILITY

Bracketry Systems, Inc. is not liable for any incidental, accidental or consequential damage or loss, including but not limited to, injuries, damage caused to vehicles or contents, arising from the malfunction of any product or as a result of defects in materials or workmanship. Bracketry Systems sole responsibility will be limited to the repair or replacement of parts, which under normal operation, malfunction as a result in defects in materials or workmanship. **BRACKETRY SYSTEMS, INC. MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR PRODUCT FITNESS TO PERFORM A PARTICULAR PURPOSE.**



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